

News Release

Contact: Drew Company
Water Superintendent
Phone: (315) 363-1490

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FOR IMMEDIATE RELEASE

Public Notice - Reporting Suspected Water Main Breaks

If you need to report a suspected water main break after normal business hours, on weekends, or on holidays, please contact the City of Oneida Fire Department at (315) 363-1910.

The Fire Department will notify the Water Department personnel and initiate the call-out process through the City's emergency notification system so the Water Maintenance Crew can respond.

Examples of suspected water main breaks may include:

- Flooded or unusually wet roadways
- Water flowing from the street, curb line, or lawns
- Hydrants that appear to be leaking or continuously flowing
- Sudden loss of water pressure or no water service

For water-related concerns during normal business hours, please contact the City of Oneida Water Department at City Hall at (315) 363-1490.

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